

## RTC COMMUNICATIONS

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February 7, 2014

Marlene H. Dortch, Secretary Office of the Secretary Federal Communications Commission 445 12th Street S. W., Suite TW-A325 Washington, D.C. 20554 Received & Inspected

FFR 2 1 2014

FCC Mail Room

RE: Certification of CPNI Filing, March 1, 2013

FCC Docket EB 06-36

EB-06TC-060

Daviess-Martin County Rural Telephone Corporation d/b/a/ RTC Communications

244 N. Main Street

PO Box 9

Montgomery, IN 47558

In accordance with the Public Notice issued by the Enforcement Bureau on January 30, 2008 (DA 08-171), please find attached Daviess-Martin County Rural Telephone Corporation d/b/a/ RTC Communications annual compliance certificate for the most recent period, as required by section 64.2009(e) of the Commission's Rules, together with a statement of how its operating procedures ensure that it is or is not in compliance with the rules (Attachment A), an explanation of actions taken against data brokers, and a summary of customer complaints received in the past year concerning the unauthorized release of Customer Proprietary Network Information (CPNI).

Should you have any questions regarding this filing, please direct them to the undersigned at (812) 486-3211 or e-mail to sbartlett@rtccom.com.

Sincerely,

Stephen Bartlett, Exec. VP-General Manager

RTC Communications

Stenken Bathlett

Cc: Enforcement Bureau, Telecommunications Consumers Division (2)

Best Copy and Printing, Inc. (1)

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(800) 272-2356 FAX: (812) 486-3004



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#### CERTIFICATE OF COMPLIANCE

I, Stephen Bartlett, being of lawful age and duly sworn, on my oath state that I am Executive Vice-President (an officer) of Daviess-Martin County Rural Telephone Corporation Inc. and as an agent for Daviess-Martin County Rural Telephone Corporation Inc. state that I am authorized to execute this certification on behalf of Daviess-Martin County Rural Telephone Corporation Inc., and that based upon my personal knowledge that the facts set forth in this certification are true to the best of my knowledge, information, and belief. On that basis, I certify that Daviess-Martin County Rural Telephone Corporation Inc. has established operating procedures that are adequate to ensure compliance with rules of the Federal Communications Commission set forth in 47 CFR 64.2001 through 64.2009

A statement explaining how the operating procedures of Daviess-Martin County Rural Telephone Corporation Inc. ensure that it is in compliance with these rules of the FCC is attached.

Ву:	Sterhen Bartlett
Title:_	Exec VP/ Gen. Mgr
Date:_	2/7/14

FAX: (812) 486-3004

(800) 272-2356

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### Annual 47 C.F.R. § 64.2009(e) CPNI Certification

### EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2013

Date filed: 02/07/14

Name of company covered by this certification: Daviess-Martin County Rural Telephone Corporation

d/b/a/ RTC Communications

Form 499 Filer ID: 808170

Name of signatory: Stephen Bartlett

Title of signatory: Executive VP-General Manager

I, Stephen Bartlett, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules, see Attachment A.

The company has not taken any actions against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed Stephen Bartlett, Exec. VP-GM

Attachment:

Accompanying Statement explaining CPNI procedures

(800) 272-2356

# Attachment A Statement Concerning Procedures Ensuring Compliance with CPNI Rules

The operating procedures of Daviess-Martin County Rural Telephone Corporation d/b/a/ RTC Communications (Form 499 Filer ID: 808170) ensure that the Company complies with Part 64, section 2001 *et.seq.* of the FCC rules governing the use of CPNI.

The Company has established a system by which the status of a customer's approval for the use of CPNI can be clearly established prior to the use of CPNI. The Company relies on the involvement of its supervisor/management to ensure that no use of CPNI is made without review of applicable rules and law.

The Company trains its personnel regarding when they are authorized to use CPNI, as well as when they are not authorized to use CPNI. Personnel must sign a verification form stating they have completed training and understand that any infraction of the CPNI procedures can result in disciplinary action being taken against them.

The Company has an express disciplinary process in place for personnel who create or are involved in an infraction of the CPNI rules and the Company's CPNI Operating Procedures.

The Company maintains records of its own sales and marketing campaigns via a log. These records include a description of each campaign, the specific CPNI used in the campaign, and the products and services that were offered as a part of the campaign. The Company has a supervisory review process for all outbound marketing. The marketing campaign log requires a supervisor to review, sign and date the log. These records are maintained for a minimum of one year.

The Company maintains records of customer approval for the use of CPNI that include a copy of the notice and the customer's "opt-out" written notification. These records are maintained for a minimum of one year.

The Company requires that customers be authenticated at the beginning of all customer initiated calls, online transactions, or in-store visit. In store visits require a valid photo ID.

The Company maintains a log of unauthorized use of CPNI, where law enforcement is required to be notified. This includes the date of discovery, notification to law enforcement, description of the breach, circumstances of the breach and a supervisor's signature and date. This log is maintained for a minimum of two years.